

# Canadian Datacentre FAQ



### Q: Where is the datacentre located?

Datto has partnered with Peer 1 Hosting, located at 20 Pullman Court, Toronto, ON.

### Q: How secure is the datacentre?

The entire datacentre perimeter is protected with automatic gates that restrict access to authorized personnel only. The datacentre operates 24x7x365 and is constantly monitored by closed-circuit television and onsite security teams as well as hi-res cameras that line both the interior and exterior of the facility. The first point of access into the facility and mantrap is by keycard, and the secondary point of access is a biometric fingerprint reader. Each pod of the datacentre requires biometric confirmation to enter.

### Q: How secure is the data once it leaves the Datto device?

From the Datto device to the cloud, all data is fully AES-256 encrypted, both in transit and at rest in our secure datacentre.

### Q: Does the datacentre follow any specific laws and/or guidelines?

Datto Partners can rest assured knowing that the Peer 1 datacentre is compliant with industry standards that include SSAE 16, CSAE 3416, and ISAE 3402.

### Does the data replicate to any servers outside Canada?

Data stored at Peer 1 is never replicated outside of Canada. Even more, information at Peer 1 is never replicated to any other datacentre at all - not for temporary storage during maintenance, nor for any other reason whatsoever. RoundTrip seed drives are processed end-to-end at the datacentre, never leaving Canada.

For more information on our Toronto Datacentre visit:  
<http://www.peer1.com/hosting/toronto-datacenter>